Voice Options Pilot Program Summary

January 31, 2023

# Current Month Accomplishments

* The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved 1804 individuals through Short-Term Loans into the Long-Term Loan process.
* 56 consumers received their Long-Term Loan iPads with a speech-generating application.
* The VOP is strategically distributing brochure/flyer blast to nonprofit organizations, support groups, and other community-based organizations in unserved areas.
* The VOP provided programmatic updates for the EPAC meeting on January 13.
* Provided VOP and ILC information to individuals impacted by the floods in Merced and Monterey counties during Functional Assessment Service Team (FAST) deployment.

# Statistics from Completed Datasets: Summary

* The Voice Options Program offers in-person services to 98 percent of Californians through 28 Program Providers spanning across 49 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
* Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 88 years and encompassing over 50 types of speech-related disabilities and disorders.
* 1,804 consumers have completed their Short-Term Loans and have requested Long-Term Loans.
* 1,533 datasets have been submitted for completed Long-Term Loans.
* 66 percent of authorizations have been provided by Speech-Language Pathologists.
* 72 percent of consumers made telephone calls during the Short-Term Loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

# Consumer Statistics from Completed Datasets (1533)

# Preference for Speech Generating Applications

* 42% Touch Chat HD
* 25% Proloquo2Go
* 12% LAMP
* 11% Go Talk Now Plus
* 7% Proloquo4Text
* 3% Predictable
* 1% Predictable Spanish

# Demographics

* 42% Hispanic/Latinx
* 26% Caucasian/White
* 11% Asian Pacific
* 9% African American/Black
* 5% Southeast Asian
* 2% East Indian
* 2% Decline to State
* 1% Native American
* 1% Pacific Islander
* 1% Other

# Gender

* 68% Male
* 31% Female
* 1% Decline to State

# Age

* 38% Age 0 to 6
* 29% Age 7 to 17
* 11% Age 18 to 22
* 8% Age 23 to 29
* 4% Age 30 to 39
* 3% Age 40 to 49
* 2% Age 50 to 59
* 5% Age 60 and Older

# Disability Type

* 53% Autism
* 10% Developmental Disability
* 8% Speech Delay
* 7% Cerebral Palsy
* 6% Down Syndrome
* 4% Apraxia
* 3% Other
* 2% Aphasia
* 2% Traumatic Brain Injury
* 1% Stroke
* 1% ALS/Lou Gehrig’s Disease
* 1% Dysarthria
* 1% Muscle Weakness
* 1% Oral Cancer

# Referral Source

* 37% Speech-Language Pathologist
* 19% Independent Living Center
* 16% Regional Center
* 6% VOP Presentations
* 5% Friend or Family
* 5% Internet/Social Media
* 4% School
* 2% Other
* 2% Medical Provider
* 1% Department of Rehabilitation
* 1% Disability Organizations
* 1% Assistive Technology Center