Voice Options Pilot Program Summary

January 3, 2023

# Current Month Accomplishments

* The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved 1666 individuals through Short-Term Loans into the Long-Term Loan process.
* 62 consumers received their Long-Term Loan iPads with a speech-generating application.
* The VOP is strategically distributing brochure/flyer blast to nonprofit organizations, support groups, and other community-based organizations in unserved areas.
* The VOP completed onboarding Jordana Mancini, an SLP in Kern County, and shipped new Demonstration and Short-Term loan devices.
* The VOP provided programmatic updates for the Assistive Technology Advisory Committee (ATAC) meeting and for the Telecommunication Access for the Deaf and Disabled Administrative Committee (TADDAC) winter binder.
* The VOP met with the DDTP Annual Marketing Plan for future Program outreach, brochure development, and future marketing for Providers.

# Statistics from Completed Datasets: Summary

* The Voice Options Program offers in-person services to 98 percent of Californians through 28 Program Providers spanning across 49 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
* Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 88 years and encompassing over 50 types of speech-related disabilities and disorders.
* 1,666 consumers have completed their Short-Term Loans and have requested Long-Term Loans.
* 1,389 datasets have been submitted for completed Long-Term Loans.
* 65 percent of authorizations have been provided by Speech-Language Pathologists.
* 73 percent of consumers made telephone calls during the Short-Term Loan period. 97 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

# Consumer Statistics from Completed Datasets (1389)

# Preference for Speech Generating Applications

* 43% Touch Chat HD
* 23% Proloquo2Go
* 13% LAMP
* 11% Go Talk Now Plus
* 7% Proloquo4Text
* 3% Predictable
* 1% Predictable Spanish

# Demographics

* 41% Hispanic/Latinx
* 25% Caucasian/White
* 12% Asian Pacific
* 9% African American/Black
* 5% Southeast Asian
* 2% East Indian
* 2% Decline to State
* 1% Native American
* 1% Pacific Islander
* 1% Other

# Gender

* 67% Male
* 32% Female
* 1% Decline to State

# Age

* 37% Age 0 to 6
* 30% Age 7 to 17
* 11% Age 18 to 22
* 9% Age 23 to 29
* 4% Age 30 to 39
* 2% Age 40 to 49
* 2% Age 50 to 59
* 5% Age 60 and Older

# Disability Type

* 52% Autism
* 11% Developmental Disability
* 7% Cerebral Palsy
* 6% Down Syndrome
* 8% Speech Delay
* 4% Apraxia
* 3% Other
* 2% Traumatic Brain Injury
* 2% Aphasia
* 1% Stroke
* 1% ALS/Lou Gehrig’s Disease
* 1% Dysarthria
* 1% Muscle Weakness
* 1% Oral Cancer

# Referral Source

* 36% Speech-Language Pathologist
* 20% Independent Living Center
* 17% Regional Center
* 6% VOP Presentations
* 5% Friend or Family
* 5% Internet/Social Media
* 4% School
* 2% Other
* 2% Medical Provider
* 1% Department of Rehabilitation
* 1% Disability Organizations
* 1% Assistive Technology Center