Voice Options Pilot Program Summary

August 3, 2022

# Current Month Accomplishments

* The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved 1,102 individuals through Short-Term Loans into the Long-Term Loan process.
* 24 consumers received their Long-Term Loan iPads with a speech-generating application.
* The VOP is now partnering with Center for Independent Living (CIL) in Berkeley which will serve Alameda County.
* The VOP hosted its fifth Biannual Stakeholder’s meeting to present program updates and obtain stakeholder and public feedback.
* The VOP is working with DOR’s Public Information Officer to edit and update the Voice Options webpage.
* The VOP met with the DDTP Annual Marketing Plan for future Program outreach, brochure development, and future marketing for Providers.
* The VOP continues its process of moving data to Microsoft Access to improve data collection and storage.

# Statistics from Completed Datasets: Summary

* The Voice Options Program offers in-person services to 94 percent of Californians through 26 Program Providers spanning across 47 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
* Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 80 years and encompassing over 50 types of speech-related disabilities and disorders.
* 1,102 consumers have completed their Short-Term Loans and have requested Long-Term Loans.
* 917 datasets have been submitted for completed Long-Term Loans.
* 56 percent of authorizations have been provided by Speech-Language Pathologists.
* 74 percent of consumers made telephone calls during the Short-Term Loan period. 98 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

# Consumer Statistics from Completed Datasets (917)

# Preference for Speech Generating Applications

* 45% Touch Chat HD
* 15% Go Talk Now Plus
* 14% LAMP
* 14% Proloquo2Go
* 9% Proloquo4Text
* 4% Predictable
* 1% Predictable Spanish

# Demographics

* 44% Hispanic/Latinx
* 22% Caucasian/White
* 14% Asian Pacific
* 8% African American/Black
* 5% Southeast Asian
* 2% East Indian
* 2% Decline to State
* 1% Native American
* 1% Pacific Islander
* 1% Other

# Gender

* 67% Male
* 32% Female
* 1% Decline to State

# Age

* 27% Age 0 to 6
* 35% Age 7 to 17
* 11% Age 18 to 22
* 11% Age 23 to 29
* 5% Age 30 to 39
* 3% Age 40 to 49
* 3% Age 50 to 59
* 6% Age 60 and Older

# Disability Type

* 50% Autism
* 14% Developmental Disability
* 8% Cerebral Palsy
* 7% Down Syndrome
* 5% Speech Delay
* 4% Apraxia
* 4% Other
* 2% Traumatic Brain Injury
* 2% Stroke
* 2% Aphasia
* 1% ALS/Lou Gehrig’s Disease
* 1% Dysarthria
* 1% Muscle Weakness

# Referral Source

* 29% Speech-Language Pathologist
* 25% Independent Living Center
* 18% Regional Center
* 8% VOP Presentations
* 4% Friend or Family
* 4% Internet/Social Media
* 4% School
* 3% Other
* 2% Medical Provider
* 1% Department of Rehabilitation
* 1% Disability Organizations
* 1% Assistive Technology Center