

Voice Options Pilot Program Summary as of July 29, 2021

Current Month Accomplishments

- 24 consumers completed Short-Term Loans and have begun the process to receive a Long-Term Loan iPad with a speech-generating application.
- 15 consumers received their Long-Term Loan iPad with speech-generating application.
- 2 new Providers joined the Voice Options Program: Independent Living Resources of Solano and Contra Costa County and Independent Living Resource Center, Inc.
- In-person services are now available in San Luis Obispo, Santa Barbara, Solano, Contra Costa, and Ventura counties.
- New Providers completed Voice Options orientation: Mellisa Eisenburg, First Expressions, Specialized Therapy Services, and Independent Living Resources of Solano and Contra Costa County.
- Hosted Technical Assistance call with all Voice Options Providers for Pilot Program Year 2

Statistics from Completed Datasets: Summary

- 92% of California has access to in-person services.
- Remote services are available statewide.
- 239 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 208 datasets have been submitted for completed Long-Term Loans.
- 54.3% of authorizations were provided by Speech Language Pathologists.
- 47% of consumers over 18 years old made telephone calls during the Short-Term Loan period. 91% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

Consumer Statistics from Completed Datasets (208)

Preference for Speech Generating Applications

- 49% Touch Chat HD
- 27% Go Talk Now Plus
- 13% Proloquo4Text
- 7% LAMP
- 4% Predictable
- 1% Predictable Spanish

Demographics

- 33% Caucasian/White
- 39% Hispanic/Latinx
- 16% Asian Pacific
- 6% African American/Black
- 2% Other
- 1% East Indian
- 1% Native American
- 1% Pacific Islander
- 1% Decline to State

Gender

- 65% Male
- 34% Female
- 1% Decline to State

Age

- 24% Age 0 to 6
- 30% Age 7 to 17
- 9% Age 18 to 22
- 16% Age 23 to 29
- 5% Age 30 to 39
- 3% Age 40 to 49
- 5% Age 50 to 59
- 8% Age 60 and Older

Disability Type

- 44% Autism
- 25% Developmental Disability
- 10% Cerebral Palsy
- 3% Down Syndrome
- 4% Traumatic Brain Injury
- 2% Other
- 2% Muscle Weakness
- 3% Apraxia
- 1% ALS/Lou Gehrig's Disease
- 2% Stroke
- 1% Dysarthria

Referral Source

- 21% Medical Provider
- 19% Speech Language Pathologist
- 25% Other
- 18% Independent Living Center
- 9% Friend or Family
- 4% Assistive Technology Center
- 2% Internet
- 2% Social Media