

PRIVACY POLICY

Thank you for visiting the website of the Department of Rehabilitation (DOR). This privacy notice is posted pursuant to California Government Code section 11019.9.

These policies have been developed and are maintained in accordance with the Information Practices Act of 1977 (Title 1.8 (commencing with Section 1798) of Part 4 of Division 3 of the Civil Code) and according to Section 11019.9 of the Government Code.

- DOR obtains personally identifiable data only through lawful means.
- Personally identifiable data collected by DOR is relevant to the purposes for which it is collected. DOR specifies the reasons for collection of personally identifiable data at or before the time of collection.
- DOR does not disclose, make available, or use any personally identifiable data for purposes other than the reasons specified at or before the time of collection without the consent of the subject of the data or as authorized by law or regulation.
- All personal information collected and maintained by DOR is secured against loss, damage, modification, or unauthorized disclosure. DOR uses multiple technological and procedural approaches to protect against unauthorized disclosure of this information pursuant to current law and practice. DOR will not distribute or sell any electronically collected personal information about users to any third party without the user's written consent. Electronically collected personal information is exempt from requests made under the Public Records Act. These practices and policies are reviewed regularly.
- DOR does not collect home, business or e-mail addresses, or account information from persons who simply browse our Internet website. DOR collects personal information about individuals through our website only if an individual provides such information to DOR voluntarily through forms or surveys. The information that DOR automatically collects includes the domain name or Internet Protocol address that relates to the machine used to access DOR's website, the type of browser and operating system used, the date and time when the website is visited, and web pages displayed. DOR uses this information to improve the usability of its website.
- DOR uses Google Analytics to help us understand how visitors interact with our website so that the site can be improved. Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. You can read more about Google's security and privacy policies for Google Analytics [here](#). You can choose not to have your data used by Google Analytics by downloading their [opt-out browser add-on](#).

- DOR may use session cookies in some areas of this website to improve the overall usability of the site. Cookies are small text files placed on your computer, often without your knowledge, while visiting certain sites on the Internet used to identify your computer.

On this website, cookies may be placed on your computer while you browse and stay resident on your machine until they are removed. The cookies are not used to collect or store information about you and do not track you if you return to our website.

You can prevent cookies from being placed on your computer by accessing your browser's preferences menu and deleting existing cookies. There also are commercial programs available to help you manage cookies. Before taking such steps, you should be aware that some websites may not work properly if you choose to block the placement of cookies on your computer. You will need to decide whether enabling cookies outweigh privacy concerns.

- You have the right to access and inspect any information maintained by DOR about you unless law or regulation does not allow that information to be provided. You have the right to request a correction of any inaccuracies in such records.
- You have the right to have any electronically collected personal information collected via DOR's website through use of browser cookies, hardware, or other method, deleted by DOR, without reuse or distribution.
- The DOR Information Security and Privacy Officer is responsible for the overall implementation and enforcement of this privacy policy.
- If you have questions or comments regarding this privacy policy or would like to request access to view, correct, or delete electronically collected personal information gathered while browsing this website, please contact the local branch office you are working with. You may also contact DOR's Information Security and Privacy Officer at ISPO@dor.ca.gov.

Should you need further information or have questions about the privacy of personally identifiable data maintained by DOR, please contact us.

Contact

DOR Privacy Officer

721 Capitol Mall

Sacramento, CA 95814

Phone: (916) 558-5617

Email: Privacy@dor.ca.gov

Effective November 1, 2022