February 2, 2024 SRC Policy Committee Meeting

Item 4: Policy Topic – Administrative Law Judges

Questions and Topics for Discussion

* Do Administrative Law Judges (ALJs) receive disability etiquette and implicit bias training?
* Are ALJs with disabilities and/or lived experience being hired?
* How are ALJs trained on the DOR regulations?
* Do DOR consumers have a right to an in-person hearing or mediation, or only when requested as a reasonable accommodation? By default are all hearings or mediations conducted virtually or over the phone?
* Continued interest from the SRC about learning if the transition to utilizing the California Department of Social Services, State Hearings Division to conduct fair hearings for DOR consumers has resulted in positive changes, increased engagement, and neutrality, and if it is more user friendly for DOR consumers.
* Thoughts on offering DOR consumers a post hearing/mediation survey.
* Consumers receiving DOR evidence and position statements three days in advance.