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# Agenda Items Requested by the Public

## CalDOR Payment Card:

**11/30/23**: update on program implementation, seeing some challenges in the community.

## Individual Placement and Support (IPS) model:

**11/30/23**: updates on how use of the IPS model is going, along with the mental health cooperative program contract and fee for services.

## COVID-19

How can DOR prepare for an anticipated influx of individuals seeking services due to disabilities resulting from long COVID-19?

# Agenda Items Requested by DOR

## Dual Customer Approach

How to effectively describe VR services and DOR’s “dual customer approach” that addresses both the needs of VR consumers and the needs of businesses.

# Agenda Items Requested by SRC Members

## Older Individuals who are Blind (OIB) Program

**2/2/24**: Receive updates on how the OIB program services are being administered and monitored. Receive an update on DOR’s competitive grant rulemaking package.

## CA Department of Social Services, State Hearing Division

**2/2/24:** Invite the State Hearing Division to present on Administrative Law Judges and the fair hearing and mediation process.

## Apprenticeships

**11/30/23:** The 2024-2027 DOR State Plan priorities, goals and strategies make references to apprenticeship programs. Receive a detailed presentation on apprenticeship opportunities available for DOR consumers.

## Master Plan on Career Education

**9/7/23**: Stay updated on, and inform, DOR’s involvement in the Master Plan for Career Education, which is due to the Governor’s Office by October 1, 2024. **2/2/24**: The SRC’s Policy Committee will have the Master Plan on Career Education as a reoccurring agenda item during the monthly Policy Committee meetings.

## Serving Immigrants and Refugees

**11/30/23:** How does/can DOR connect with groups that serve immigrants and refugees to provide information on VR services and Independent Living Centers?

## Connecting with Workforce

**11/30/23:** Information on how DOR connects with local Workforce Development Boards and America’s Job Centers of California. How to organize employment demand and re-think the perception of talent?

## Legislative Update

**11/30/23:** DOR Deputy Director, Kim Rutledge, offered to come back in 2024 and provide another legislative update.

* Request list of bills in advance
* Need more info and time to understand details and impacts of bills. Example: CARE court.

## Behavioral Health

**11/30/23**: follow up from the November 30, 2023 presentation from Peter Blanco, Regional Director, DOR San Diego District, on DOR’s behavioral health goals, initiatives, and local efforts.

## Business Enterprise Program (BEP)

**11/30/23:** follow up from the November 30, 2023 presentation on BEP. How is the BEP training going?

## DOR Student Services

* **11/30/23:** There needs to be communication to individuals with disabilities from a young age about available resources. Address the cultural barriers to accessing services. Are DOR staff receiving training on cultural barriers and impacts?
* **9/7/23:** Invite a panel of youth who have received DOR Student Services to come and speak about their experience.
* Follow up discussions based on the information received during the June 8 – 9, 2023 SRC quarterly meeting regarding DOR Student Services and Community Rehabilitation Programs, Local Education Agencies, CA Education Code 45125.1, and clarification on DOR’s Student Service goals.
* Students with disabilities do not always receive the same guidance and support from high school college and career counselors. What are possible solutions?

## Updates on DOR Initiatives

* Integrating Employment in Recovery (IER)
  + IER is an initiative supported by opioid funding.
  + How can success be defined and measured for individuals participating in the IER initiative at opioid treatment centers?
* Demand Side Employment Initiative (DSEI)
* VR Connections
* Labor Market Sector Specialty Teams
* State Internship Program (SIP)
* CalDOR Payment Card
* Pathways to Success Project (PSP)
* DOR’s California Subminimum Wage to Competitive Integrated Employment Project (CSP)

## DOR In-Service Trainings:

* As a follow up to the June 7, 2023 presentation on the in-service trainings that are offered to DOR employees, are there any gaps and/or additional training opportunities that should be considered?
* **11/30/23:** question from member of the public - what training is being provided to DOR counselors on working with consumers with behavioral health disabilities?

## Individual Service Providers (ISP)

Members will receive an update on DOR’s use of ISPs. ISPs are independent contractors who assist individuals with disabilities to participate in vocational rehabilitation services and to achieve and maintain an employment outcome. DOR did not discontinue authorizations for ISPs and their services by September 1, 2021, as previously communicated.

## Adult Work Experience

Members will receive an update on the availability of Adult Work Experiences for DOR consumers. Work experiences are intended to be temporary placements to gain experience in the workplace.

# Ongoing/Reoccurring Agenda Items

## Coordination with DOR’s Independent Living & Community Access Division

* How can DOR provide coordinated “no wrong door” services to address the whole person whether they enter the systems through the VR or independent living programs?

## Biannual Updates on California Department of Education Initiatives

* Alternative Pathway to a High School Diploma program
* Standardized Individualized Education Program template (IPE)
* Learning about the new IEP and 504 plans and the intersection with VR services.
* Reporting Requirements – Could it be possible to update reporting requirements to include the provision of VR services and/or a warm hand-off for VR services (when desired)?

## VR Services Portion of the State Plan

* Ongoing collaboration with DOR to develop future State Plan priorities, goals, and strategies.
* Ongoing partnership with DOR to evaluate the current State Plan priorities, goals and strategies.

## Consumer Satisfaction Survey

Ongoing partnership with DOR on the annual Consumer Satisfaction Survey.

## Annual Review of -

* Fair Hearing and Mediation Decision Summaries
* SRC Annual Report
* SRC Bylaws