# Reference: DOR Case Data Report

Quarter 2 of State Fiscal Year (SFY) 2022/23

(July 1, 2022 through June 30, 2023)

**HIGHLIGHTS**

The majority of DOR’s caseload at Quarter 2 (Q2) have improved compared to Q2 of Prior Year (PY) as well as Prior Prior Year (PPY).

**VR Cases**

* Compared to Q2 of SFY 2021/22 (PY), total VR cases increased by 8% from PY. New Applications are up by 36% and New Plans have increased by 31%.

**PE Cases**

* PE New Applications are up by 593 (7%) compared to Q2 of PY.
	+ PE New Applications are up by 4,695 (112%) compared to Q2 of SFY 2020/21 (PPY).

**SSI/SSDI Beneficiaries**

* There is a slight decrease in SSI/SSDI beneficiaries in overall caseload (All Cases Served), however SSI/SSDI New Applications are up 22% from PY and up 55% from PPY.

**Successful Closures**

* Successful Closures are 115 cases lower than PY.
* The most frequently attained occupation is Customer Service Representative, achieved by 11% of Successfully Closed consumers.
* DOR placed more consumers in the following high-wage occupations compared to PY:
	+ Fire Fighters - 75 more consumers this year at an average wage of $35/hour
	+ Truck Drivers, Heavy or Tractor-Trailer - 31 more consumers at an average wage of $25/hour
	+ Rehabilitation Counselors - 28 more consumers at an average wage of $25/hour
* The occupations with the top three highest average hourly wages are:
	+ Financial Examiners ($98/hour)
	+ Lawyers ($93/hour)
	+ Pharmacists ($87/hour)
* Successfully closed consumers earned an average of $20.92 per hour, up by $2.24 from PY.

**CASELOAD DATA (VR and PE case types)**

**New Applications**

Those who applied for services, regardless of forthcoming eligibility status.

PE:

* SFY 2022/23 = 8,895, an increase of 7% from PY
* SFY 2021/22 = 8,302, an increase of 98% from PY
* SFY 2020/21 = 4,200, a decrease of 49% from PY
* SFY 2019/20 = 8,172, an increase of 10% from PY

VR:

* SFY 2022/23 = 15,663, an increase of 36% from PY
* SFY 2021/22 = 11,520, an increase of 33% from PY
* SFY 2020/21 = 8,654, a decrease of 42% from PY
* SFY 2019/20 = 14,884, an increase of 9% from PY

**New Plans**

Those with an Individualized Plan for Employment (IPE) initiated during the current SFY.

* SFY 2022/23 = 12,770, an increase of 31% from PY
* SFY 2021/22 = 9,715, an increase of 25% from PY
* SFY 2020/21 = 7,753, a decrease of 31% from PY
* SFY 2019/20 = 11,182, an increase of 8% from PY

**Total Closed**

Cases that closed within the year.

PE[[1]](#footnote-1):

* SFY 2022/23 = 3,259, an increase of 3% from PY
* SFY 2021/22 = 3,172 a decrease of 33% from PY
* SFY 2020/21 = 4,719, an increase of 31% from PY
* SFY 2019/20 = 3,616, an increase of 367% from PY

VR:

* SFY 2022/23 = 13,641, an increase of 13% from PY
* SFY 2021/22 = 12,029, an increase of 22% from PY
* SFY 2020/21 = 9,837, a decrease of 45% from PY
* SFY 2019/20 = 17,788, an increase of 3% from PY

**Closed In-Plan – Successful Closures**

Those who completed their IPE and closed their case after maintaining stable employment for a minimum of 90 days. Also referred to as “Closed Rehab.”

* SFY 2022/23 = 3,598, a decrease of 3% from PY
* SFY 2021/22 = 3,713, an increase of 26% from PY
* SFY 2020/21 = 2,957, a decrease of 34% from PY
* SFY 2019/20 = 4,482, a decrease of 5% from PY

**Closed In-Plan – Not Employed**

Those who signed their IPE and closed their case before they were able to maintain stable employment for a minimum of 90 days. This includes cases where an IPE was signed but services were never provided. Also referred to as “Closed from Service.”

* SFY 2022/23 = 6,654, an increase of 16% from PY
* SFY 2021/22 = 5,730, an increase of 37% from PY
* SFY 2020/21 = 4,186, a decrease of 52% from PY
* SFY 2019/20 = 8,682, an increase of 7% from PY

**All Cases Served**

All open and closed cases that received service(s) in the year.

* SFY 2022/23 = 109,193, an increase of 14% from PY
	+ PE = 38,540, an increase of 25% from PY
	+ VR = 70,653, an increase of 8% from PY
* SFY 2021/22 = 96,009, an increase of 11% from PY
	+ PE = 30,796, an increase of 42% from PY
	+ VR = 65,213, an increase of 1% from PY
* SFY 2020/21 = 86,273, a decrease of 8% from PY
	+ PE = 21,726, an increase of 0.2% from PY
	+ VR = 64,547, a decrease of 11% from PY
* SFY 2019/20 = 94,072, an increase of 11% from PY
	+ PE = 21,691, an increase of 132% from PY
	+ VR = 72,381, a decrease of 4% from PY

**COMPARISON TABLES - CLOSURES BY DISABILITY TYPE**

(See Attachment A for explanation of Disability Types.)

**Closed Rehab**

| **Disability Type** | **SFY 2022 Number** | **SFY 2022 Percentage** | **SFY 2021 Number** | **SFY 2021 Percentage** |
| --- | --- | --- | --- | --- |
| Blind/Visually Impaired | 147 | 4% | 165 | 5% |
| Cognitive Impairment | 279 | 8% | 274 | 7% |
| Deaf/ Hard of Hearing  | 224 | 6% | 229 | 6% |
| Intellect./Dev. Disability | 637 | 18% | 670 | 18% |
| Learning Disability | 433 | 12% | 606 | 16% |
| Physical Disability | 543 | 15% | 515 | 14% |
| Psychiatric Disability | 1,302 | 36% | 1,206 | 33% |
| Traumatic Brain Injury | 33 | 1% | 48 | 1% |
| **TOTAL** | **3,598** | **100%** | **3,713** | **100%** |

**Closed from Service**

| **Disability Type** | **SFY 2022 Number** | **SFY 2022 Percentage** | **SFY 2021 Number** | **SFY 2021 Percentage** |
| --- | --- | --- | --- | --- |
| Blind/Visually Impaired | 347 | 5% | 220 | 4% |
| Cognitive Impairment | 533 | 8% | 361 | 6% |
| Deaf/ Hard of Hearing | 285 | 4% | 265 | 5% |
| Intellect./Dev. Disability | 1,025 | 16% | 936 | 16% |
| Learning Disability | 893 | 14% | 849 | 15% |
| Physical Disability | 1,090 | 16% | 1,047 | 18% |
| Psychiatric Disability | 2,404 | 36% | 1,987 | 35% |
| Traumatic Brain Injury | 77 | 1% | 65 | 1% |
| **TOTAL** | **6,654** | **100%** | **5,730** | **100%** |

**ATTACHMENT A: DISABILITY TYPES**

The Budgets, Fiscal Forecasting, and Research Section (BFFR) merges 23 Disability Impairments and five Disability Causes within Aware into the nine Primary Disability Types.

**Nine Primary Disability Types**

1 - Blind/Visually Impaired

2 - Cognitive Impairment

3 - Deaf/Hard of Hearing

4 - Intellectual/Developmental Disability

5 - Learning Disability

6 - Not Reported

7 - Physical Disability

8 - Psychiatric Disability

9 - Traumatic Brain Injury

The following table shows how Disability Impairments and Disability Causes within Aware are grouped to synthesize the nine Primary Disability Types listed above.

**Grouping Breakdown of the 9 Primary Disability Types:**

| **Disability Type****(BFFR Grouping)** | **Disability Impairment****(Source: Aware)** | **Disability Cause****(Source: Aware)** |
| --- | --- | --- |
| 1 - Blind/Visually Impaired | Blindness - Legal | None specified |
| 1 - Blind/Visually Impaired | Blindness - Total | None specified |
| 1 - Blind/Visually Impaired | Other Visual Impairments | None specified |
| 2 - Cognitive Impairment | Cognitive (learning, thinking & processing info) | None specified |
| 2 - Cognitive Impairment | Communicative Impairments (expressive/receptive) | None specified |
| 3 - Deaf/Hard of Hearing | Deaf - Blindness | None specified |
| 3 - Deaf/Hard of Hearing | Deafness, Primary Communication Auditory | None specified |
| 3 - Deaf/Hard of Hearing | Deafness, Primary Communication Visual | None specified |
| 3 - Deaf/Hard of Hearing | Hearing Loss, Primary Communication Auditory | None specified |
| 3 - Deaf/Hard of Hearing | Hearing Loss, Primary Communication Visual | None specified |
| 3 - Deaf/Hard of Hearing | Other Hearing Impairments (Tinnitus, etc.) | None specified |
| 4 - Intellectual/ Developmental Disability | None specified | Intellectual Disability |
| 4 - Intellectual/ Developmental Disability | None specified | Intellectual/Developmental Conditions |
| 4 - Intellectual/ Developmental Disability | None specified | Autism |
| 5 - Learning Disability | None specified | Specific Learning Disabilities |
| 6 - Not Reported | Converted Data  | None specified |
| 6 - Not Reported | No Impairment | None specified |
| 6 - Not Reported | Null | None specified |
| 7 - Physical Disability | General Physical Debilitation (Fatigue, pain, etc.) | None specified |
| 7 - Physical Disability | Manipulation/Dexterity - Orthopedic/Neurological | None specified |
| 7 - Physical Disability | Mobility - Orthopedic/Neurological Impairments | None specified |
| 7 - Physical Disability | Other Orthopedic Impairments (limited motion) | None specified |
| 7 - Physical Disability | Other Physical Impairments (not listed above) | None specified |
| 7 - Physical Disability | Respiratory Impairments | None specified |
| 7 - Physical Disability | Both Mobility & Manip/Dexterity - Ortho/Neurologic | None specified |
| 8 – Psychiatric Disability | Other Mental Impairments | None specified |
| 8 – Psychiatric Disability | Psychosocial (interpersonal/behavior impairments) | None specified |
| 9 - Traumatic Brain Injury | None specified | Traumatic Brain Injury |

# Reference: Glossary

| Acronym  | Term |
| --- | --- |
| ACE | Achieving Competitive Employment |
| ACSED | Association of California State Employees with Disabilities |
| ADA | Americans with Disabilities Act |
| ADRC | Aging and Disability Resource Connection |
| AFN | Access and Functional Needs |
| AJCC | America's Job Center of California |
| ALJ | Administrative Law Judge |
| APSEA | Asian Pacific State Employees Association |
| ASL | American Sign Language |
| AT | Assistive Technology |
| ATAC | Assistive Technology Advisory Committee |
| AWARE | Accessible Web-based Activity Reporting Environment |
| BAC | Blind Advisory Committee |
| BFFR | DOR Budgets, Fiscal Forecasting and Research Section |
| BFS | DOR Blind Field Services |
| CalAIM | ​California Advancing and​ Innovating Medi-Cal |
| CalATSD | CA Assistive Technologies, Services, and Devices Supplier Directory |
| CalHHS | California Health and Human Services Agency |
| CalPIA | California Prison Industry Authority  |
| CalWORKS | CA Work Opportunity and Responsibility to Kids |
| CAP | Client Assistance Program |
| CaPROMISE | Promoting the Readiness of Minors in Supplemental Security Income  |
| CARF | Commission on Accreditation of Rehabilitation Facilities |
| CASRA | CA Association of Social Rehabilitation Agencies |
| CCEPD | California Committee on the Employment of People with Disabilities |
| CCIR | Career Counseling and Information and Referral Services |
| CCORE | Capitol Collaborative on Race and Equity |
| CCR | California Code of Regulations |
| CCT | California Community Transitions Project |
| CDE | California Department of Education |
| CDOR | CA Department of Rehabilitation |
| CFR | Code of Federal Regulations  |
| CHHS | California Health and Human Services Agency |
| CIE | Competitive Integrated Employment |
| COOP | Cooperative Program |
| CPEHN | California Pan-Ethnic Health Network |
| CRP | Community Rehabilitation Program  |
| CSA | California State Auditor |
| CSA | Comprehensive Statewide Assessment |
| CSAVR | Council of State Administrators of Vocational Rehabilitation |
| CSA | Comprehensive Statewide Assessment |
| CSS | Consumer Satisfaction Survey |
| CSU | DOR Customer Service Unit |
| CWDB | California Workforce Development Board |
| DA | DOR District Administrator |
| DAC | Disability Advisory Committee |
| DDS | California Department of Developmental Services |
| DHCS | California Department of Health Care Services |
| DHH | Deaf and Hard of Hearing |
| DEI | Diversity, Equity, and Inclusion  |
| DGS | California Department of General Services |
| DRC | Disability Rights California |
| DOF | CA Department of Finance |
| DOL | US Department of Labor |
| DOR | Department of Rehabilitation |
| DSEI | Demand Side Employment Initiative  |
| DVBE | Veteran Business Enterprise |
| ED | US Education Department |
| EDD | California Employment Development Department |
| EPC | SRC Executive Planning Committee |
| FAST | Functional Assessment Service Team |
| FCCC | Foundation for California Community Colleges |
| FFY | Federal Fiscal Year  |
| FPL | Federal Poverty Level |
| GAO | U.S. Government Accountability Office  |
| GIS | Geographical Information System |
| GSM | Grant Solicitation Manual  |
| HHS | US Department of Health and Human Services |
| IA | Interagency Agreement |
| IDEA | Individuals with Disabilities Education Act |
| IER | Integrated Employment in Recovery Program |
| IEOCC | CA Improving Educational Outcomes of Children in Care |
| IEP | Individualized Education Plan |
| IL | Independent Living |
| IL/ILC | Independent Living/Independent Living Center |
| ILCAD | DOR Independent Living and Community Access Division |
| IPE | Individualized Plan for Employment |
| IPS | Individual Placement and Support |
| ISP | Individual Service Providers  |
| JEDI | Justice, Equity, Diversity and Inclusion |
| LEA | Local Education Agency |
| LEAP | Limited Examination and Appointment Program |
| LGBTQ | Lesbian, Gay, Bisexual, Transgender, and Queer |
| LGP | Loan Guarantee Program |
| LMI | Labor Market Information |
| LMS | Learning Management System  |
| LPA | Leveraged Purchase Agreement |
| LWDB | Local Workforce Development Board |
| MH | Mental Health |
| MHSA | Mental Health Services Act |
| MOE | Maintenance of Effort |
| NCSAB | National Council of State Agencies for the Blind |
| NCSRC | National Coalition of State Rehabilitation Councils |
| NDEAM | National Disability Employment Awareness Month |
| OAH | Office of Administrative Hearings |
| OAL | Office of Administrative Law |
| OIB | DOR Older Individuals who are Blind  |
| OIB | Older Individuals who are Blind |
| OJT | On the Job Training |
| OOS | Order of Selection  |
| OSDS | Office of Small Business and Disabled Veteran Business Enterprise Services |
| OSF | Opioid Settlements Fund |
| Pre-ETS | Pre-Employment Transition Services |
| Project E3 | Educate, Empower, Employ Targeted Communities Project |
| PTIC | Parent Training and Information Center |
| Q&A  | Questions and Answers |
| RA | Reasonable Accommodation |
| RAM | DOR Rehabilitation Administrative Manual |
| RFAs | Request for Applications |
| RFI | Request for Interest |
| RFP | Requests for Proposal  |
| ROI | Return on Investment |
| RSA | Rehabilitation Services Administration |
| RSA 911 | federal Case Service Report for the State VR and Supported Employment Programs  |
| SB | CA Certified Small Business |
| SCM | State Contracting Manual |
| SE | Supported Employment |
| SED | Supported Employment Demonstration  |
| SELPA | Special Education Local Plan Area |
| SFY | State Fiscal Year  |
| SILC | State Independent Living Council |
| SIO | DOR Strategic Initiatives Office |
| SLAA | State Leadership Accountability Act |
| SPS-AT | State Price Schedule for Assistive Technology |
| SRC | State Rehabilitation Council |
| SSDI | Social Security Disability Insurance |
| SSI | Supplemental Security Income |
| SSP | State Supplemental Program  |
| STEPS | Summer Training and Employment Program for Students |
| SIP | State Internship Program |
| SUD | Substance Use Disorders |
| SVRC-QRP | Senior Vocational Rehabilitation Counselor - Qualified Rehabilitation Professional |
| TA | Technical Assistance |
| TANF | Temporary Assistance for Needy Families |
| TAP | Talent Acquisition Portal |
| TBI | Traumatic Brain Injury |
| TPP | Transitional Partnership Program |
| VR | Vocational Rehabilitation |
| VRED | DOR Vocational Rehabilitation Employment Division |
| VRPRD | DOR Vocational Rehabilitation Policy and Resources Division |
| VRSD | Vocational Rehabilitation Services Delivery Team |
| WDS | DOR Workforce Development Section |
| WIOA | Workforce Innovation and Opportunities Act |
| WIP | Work Incentives Planning |
| YLF | Youth Leadership Forum |

1. Due to the Rehabilitation Services Administration (RSA) policy directive 19-03 released July 2020, Vocational Rehabilitation (VR) agencies are only allowed to close a PE Case when the individual no longer meets the definition of a Student with Disability. A Student with a Disability is defined as an individual who: 1) is enrolled in secondary, postsecondary, or other recognized education program; 2) is not younger than 16 and not older than 21, or 22 if the student is participating in a special education program in secondary school; and 3) is an individual with a disability for purposes of Section 504 of the Rehabilitation Act. [↑](#footnote-ref-1)