## Item 6: Retention Plans, Order of Selection and Waitlist Data

**DOR Waitlist Summary**

*Source: DOR Caseload Dashboards as of August 25, 2023*

| **End of State Fiscal Year (SFY)** | **Number of DOR Consumers on the Waitlist** |
| --- | --- |
| SFY 2018 – 19  | 38 |
| SFY 2019 – 20  | 22 |
| SFY 2020 - 21 | 0 |
| SFY 2021 – 22 | 0 |
| SFY 2022 – 23 | 0 |

**DOR Post-Employment Services Data**

*Source: DOR Report #AH22-057, August 25, 2023*

1. Number of DOR consumers receiving post-employment services, by year:

| **State Fiscal Year (SFY) Authorization Begin Date** | **Number of Consumers Receiving Post-Employment Services** |
| --- | --- |
| SFY 2017-2018 | 228 |
| SFY 2018-2019 | 189 |
| SFY 2019-2020 | 182 |
| SFY 2020-2021 | 139 |
| SFY 2021-2022 | 140 |
| SFY 2022-2023 | 25 |

1. Average cost of post-employment services by year:

| **State Fiscal Year (SFY) Authorization Begin Date** | **Average Total** |
| --- | --- |
| SFY 2017-2018 | $443.50 |
| SFY 2018-2019 | $483.55 |
| SFY 2019-2020 | $398.74 |
| SFY 2020-2021 | $399.42 |
| SFY 2021-2022 | $502.31 |
| SFY 2022-2023 | $898.72 |

1. Average number of days it takes consumers to receive post-employment services:

| **State Fiscal Year (SFY) Authorization Begin Date** | **Average Number of Days to Receive Post-Employment Services** |
| --- | --- |
| SFY 2017-2018 | 161 |
| SFY 2018-2019 | 248 |
| SFY 2019-2020 | 179 |
| SFY 2020-2021 | 267 |
| SFY 2021-2022 | 194 |
| SFY 2022-2023 | 95 |

*Calculation: Authorization begin date to post-employment services start date*

1. Trend analysis: what are the top reasons why consumers who are employed come back to DOR to seek post-employment services?

| **State Fiscal Year (SFY) Post-Employment Services Closure Date** | **Advance Employment** | **Maintain Employment** | **Regain Employment** |
| --- | --- | --- | --- |
| SFY 2017-2018 | 18 | 235 | 37 |
| SFY 2018-2019 | 13 | 185 | 20 |
| SFY 2019-2020 | 14 | 169 | 22 |
| SFY 2020-2021 | 9 | 121 | 13 |
| SFY 2021-2022 | 14 | 157 | 12 |
| SFY 2022-2023 | 10 | 77 | 8 |

1. Trend analysis: what are the most frequently requested post-employment services?

| **Service Category** | **SFY 2017-18** | **SFY 2018-19** | **SFY 2019-20** | **SFY 2020-21** | **SFY 2021-22** | **SFY 2022-23** |
| --- | --- | --- | --- | --- | --- | --- |
| Assistive Technology Assessments/Evaluations | 9 | 4 | 2 | 3 | 6 | 0 |
| Assistive Technology Devices | 26 | 22 | 26 | 33 | 20 | 1 |
| Assistive Technology Training | 27 | 15 | 8 | 11 | 23 | 0 |
| Books and School Supplies | 0 | 9 | 2 | 6 | 6 | 0 |
| Business / Professional Service Fees | 13 | 19 | 14 | 11 | 11 | 5 |
| Business Based Service | 2 | 0 | 0 | 0 | 0 | 0 |
| Clothing | 42 | 22 | 21 | 26 | 16 | 3 |
| Concur Travel | 0 | 0 | 0 | 1 | 2 | 0 |
| Cooperative Contract Services | 0 | 0 | 23 | 59 | 27 | 9 |
| Cooperative Employment Services | 37 | 17 | 0 | 0 | 0 | 0 |
| Dental | 0 | 0 | 1 | 0 | 0 | 0 |
| Durable Medical Equipment | 0 | 2 | 0 | 0 | 0 | 0 |
| Employment Services | 17 | 30 | 31 | 17 | 10 | 0 |
| General Medical | 12 | 5 | 8 | 4 | 7 | 1 |
| Group Job Coaching for Client | 0 | 1 | 0 | 0 | 0 | 0 |
| Hearing and Speech | 22 | 10 | 12 | 11 | 11 | 1 |
| Interpreter and Notetaking Services | 10 | 15 | 6 | 1 | 8 | 1 |
| Job Coaching - Individual | 17 | 10 | 4 | 7 | 1 | 0 |
| Maintenance | 4 | 0 | 1 | 2 | 0 | 0 |
| Maintenance Fees/Services | 0 | 5 | 2 | 3 | 4 | 2 |
| Occupational Skills Training | 0 | 1 | 1 | 0 | 0 | 0 |
| On-the-Job Training / Apprenticeship | 0 | 0 | 0 | 0 | 2 | 1 |
| Orientation and Mobility Services | 7 | 2 | 6 | 4 | 3 | 1 |
| Orthotics and Prosthetics | 2 | 2 | 0 | 0 | 1 | 0 |
| Other Goods and Services Not Coded Elsewhere | 8 | 0 | 0 | 0 | 1 | 0 |
| Personal Computers - General/Hardware/Software | 26 | 22 | 22 | 28 | 22 | 1 |
| Placement Equipment | 19 | 3 | 10 | 9 | 16 | 4 |
| Pre-ETS 1: Job Exploration Counseling | 0 | 0 | 0 | 0 | 2 | 0 |
| Pre-ETS 2: Work-Based Learning Experiences | 0 | 0 | 0 | 0 | 1 | 0 |
| Pre-ETS 3: Postsecondary Counseling | 0 | 0 | 0 | 0 | 1 | 0 |
| Pre-ETS 4: Workplace Readiness Training | 0 | 0 | 0 | 0 | 2 | 0 |
| Pre-ETS 5: Self Advocacy Training | 0 | 0 | 0 | 0 | 5 | 0 |
| Psychological | 1 | 0 | 1 | 0 | 0 | 0 |
| Rehabilitation Technology Services | 1 | 1 | 0 | 2 | 0 | 0 |
| Short Term Supports | 18 | 17 | 15 | 14 | 18 | 1 |
| TPP Administrative Costs | 0 | 0 | 0 | 0 | 5 | 0 |
| Training - Barrier Removal | 4 | 3 | 13 | 10 | 5 | 0 |
| Training - Business and Vocational | 9 | 12 | 11 | 6 | 8 | 3 |
| Training - College/University | 12 | 9 | 8 | 5 | 6 | 2 |
| Training - Other | 3 | 0 | 0 | 1 | 2 | 1 |
| Training Equipment | 3 | 1 | 2 | 4 | 3 | 0 |
| Transportation Services | 59 | 36 | 49 | 15 | 15 | 4 |
| Travel | 11 | 6 | 3 | 0 | 16 | 0 |
| Travel - Fee Based | 0 | 0 | 0 | 0 | 1 | 0 |
| Tutors | 1 | 0 | 0 | 0 | 0 | 0 |
| Vehicle - Other | 4 | 0 | 3 | 0 | 0 | 0 |
| Vehicle Modification | 0 | 1 | 1 | 0 | 0 | 0 |
| Vehicle Operation Fees | 0 | 1 | 1 | 0 | 1 | 0 |
| Vision | 26 | 23 | 24 | 23 | 26 | 1 |

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