**2024 CCEPD Best Practices Webinars**

**Overview**

Throughout 2022 and 2023, the CCEPD held numerous meetings with workforce areas identified as best practices for serving people with disabilities throughout the state. Discussions led to the development of a best practices toolkit and best practices policy recommendations. The CCEPD held a webinar in November, which provided an overview of the best practices toolkit. The CCEPD began discussions in January to develop three webinars in 2024 to provide further, more detailed information on selected best practices topics.

**Background**

Following the best practices toolkit webinar in November, CCEPD staff and members decided to expand their efforts and develop webinars with more detailed information on some of the toolkit topics. This will provide the opportunity to cover selected topics and engage workforce service providers more thoroughly.

CCEPD staff and members proposed following webinars:

* Accessibility and Accommodations – This webinar will cover both physical and programmatic accessibility, demonstrating a cultural shift of serving customers with disabilities.
* Co-Enrollment– This webinar will include the importance of cross-training, leveraging funding, and providing services using strategic co-enrollment.
* Employer Engagement – This webinar will cover how employers should also be approached as customers when matching them with job seekers.

In January’s CCEPD Employment and Training Subcommittee, members began discussions on the development of 2024 best practices webinars.

Members highlighted the following preferences for inclusion in webinars:

* The first webinar should concentrate on accessibility and accommodations.
* Guest speakers using best practices should be utilized.
* Testimonials for people with disabilities should be utilized.
* The audience of these webinars will continue to be workforce partners, with an emphasis on local workforce development areas.
* Outreach is needed to ensure targeted audience attends.
* To attract the target audience, outreach should focus on the importance of recommended improvements to increase outcomes for people with disabilities.
* Message should be inclusive of hybrid work environments.
* Webinars should be no longer than an hour. Thirty minutes can be explored also.

Webinars should be tentatively scheduled for April, June, and September.

**Next Steps**

In the Employment and Training Subcommittee on February 20, members should further discuss and develop details for the first webinar on accessibility and accommodations, tentatively scheduled for April. Members will discuss the approach to the topic, who should present during the webinar, and whether the topic should be narrowed.