**Strategic Co-Enrollment/No Wrong Door Policies**

**Introduction**

The State Coordination Subcommittee is developing policy recommendations on strategic co-enrollment/no wrong door policies. At the April meeting, Members should discuss how to approach the conversation after receiving introductory presentations.

Also at the March 2022 meeting, Members discussed that there should be overall policy recommendations with ones specific to Departments and/or programs. Members have agreed that employment services and support services are fragmented within California for people with disabilities. Because strategic co-enrollment and no wrong door policies can affect multiple programs and services, the Executive Officer is recommending the following options as next steps to either narrow or broaden the topics:

* Developing recommendations affecting strategic co-enrollment between employment services in workforce and vocational rehabilitation services.
* Developing recommendations to develop an integrated service delivery model for people with disabilities within workforce.
* Discussing a broader and comprehensive set of policy recommendations that encompasses multiple social services programs and employment services.
* Develop a short-term strategy to focus on integrated service models between employment services and vocational rehabilitation services and in the long-term focus on what a no wrong door framework for employment services should be for people with disabilities.

**Strategic Co-Enrollment Framework and Definition**

At the March 2022 meeting, Members received a presentation on the English Language Learner Co-Enrollment pilot between Title I (career services) and Title II (adult education) of the Workforce Innovation and Opportunity Act (WIOA). A framework was presented to the Members that will be used to guide the discussions. The framework stated that the following is needed:

* A structure to support collaboration and navigators to support individuals with the various programs and services.
* Programs and services that are perceived as the most valuable by participants should be included.
* Four areas to be concentrated are:
  + Eligibility
  + Information and Data
  + Programs and Services
  + Outcomes

The presenter also defined the strategic co-enrollment concept as to expand access to supports and services, utilize a “no wrong door” policy, and enable an environment of co-case management. The ideal would be for clients to be enrolled simultaneously in services and programs.

**No Wrong Door Policies**

At the February 2022 meeting, Members received a presentation on no wrong door policies being developed for Aging and Independent Living programs. The goal of no wrong door policies is to minimize confusion and streamline access to long-term services. No wrong door policies also integrate networks for various services and should provide the same access to information regardless of which partner the customer requests the services. The key ingredients to no wrong door policies are to determine which service functions be a part of the policy, adapt a no wrong door philosophy with partners and continued support from partners. The Aging and Disability Resource Centers are doing the following: one-stop coordinated system, single standard process, objective and neutral, person-centered, seamless, and person-friendly, streamlined access to public and private programs.

**Policy Recommendations**

The Executive Officer began capturing language for recommendations that the Subcommittee has had in the last two meetings. Below are potential recommendations:

* Fund navigators to assist people with disabilities within workforce in a consistent manner.
* Fund efforts to build the capacity within the Titles of the Workforce Innovation and Opportunity Act (WIOA) for integrated service delivery efforts for people with disabilities.
* Develop cross-training that is ongoing and builds the knowledge of workforce professionals on disability-related topics. Training can be leveraged through existing programs and services in Vocational Rehabilitation or Independent Living Centers. Develop partnership agreements to deliver ongoing training within WIOA and programs that have been incorporated in the State Plan.
* When developing integrated service delivery models for specific populations, incorporate disability-related topics and include the programs and services serving people with disabilities. People with disabilities are represented in every population.
* Develop an intersectionality framework for employment services that includes disability as part of the equity lens for employment services. Not including disability in the equity framework can hinder successful employment outcomes.

At each meeting, the Executive Officer will add or change policy recommendations based on the conversations of the meeting. Members will also refine the recommendations.