**State of California**

**Health and Human Services Agency**

**Department of Rehabilitation (DOR)**

## Blind Advisory Committee (BAC) Meeting

Service Standards Task Force

## Wednesday, April 26, 2023

10:00 am – 12:00 p.m.

Hybrid meeting held in DOR Central Office, 721 Capitol Mall, Room 301

Sacramento, CA 95814, with virtual participation available via Zoom.

**In attendance**:

Task Force Members: Sarah Harris, Chris Fendrick, Julie Parrish, Steven Clark, Lesley Gibbons, and Anita Aaron.

Absent: Shellena Heber

Members of the Public including BAC members and and DOR staff: Margaret Bookman-Garcia, Allison Berdette, Joe Smith, Aaron Espinoza, Margie Donovan, ANothy Houston, Moses Lueth, Irael Hererra, Silvana Rainey, and Dirk Nayhart.

## Item 1: Welcome and Introductions

The Chair, welcomed attendees, conducted a roll call, introduced BAC Task Force members, and established a quorum.

**Item 2: Introductions of BAC members, DOR staff and public**

The Chair introduced BAC members, department staff and members of the public.

## Item 3: Identify areas of service standards to be reviewed

The task force and members of the public identified areas of the service standards to be reviewed.

* 1. Safety Issues
  2. Services
     1. Training
     2. Assessment/Evaluations
        1. AT
           1. New to technology
           2. Work Site
        2. Independent Living Skills
        3. Orientation & Mobility
        4. Low Vision Assessment
        5. Financial/Budgeting Assessment (Residential)
        6. Types of Equipment needed from mobility to technology
     3. Set ups
     4. Mobility-O&M: Rural & Urban
     5. Living Skills
     6. Braille
     7. ISPs
     8. Technical Support
     9. Core Services
     10. Vocational/Employment Services
     11. Residential Services
     12. Youth Services
     13. Older Adult Services
  3. Recertification: performance indicators, staffing requirements, Etc.
  4. Transportation for consumers
  5. Rates for Services-Ways to lessen administrative burden
  6. Procurement
  7. Translators/Interpreters
  8. Quality Assurance-Certification Standards for OCB, NFB, ACBREP
  9. Certifications and reimbursements -supporting the organization not the individual
     1. How to ensure organizations/agencies big and Small can obtain and maintain the required service standards.
     2. Does there need to be standards that are specific to the targeted disability?
  10. Consumers Rights and Responsibilieis-Code of Conduct, Sexual Harassment, Etc.

**Item 4: Choose priority Areas**

* The Task Force shoes the following to be the prioritized service standard areas to explore:
* Safety
* Assessments
* Certification

**Item 5: Selection of sub-groups to work on priorities**

1. Assessments
   * 1. Steven Clark
     2. Silvana Rainey
     3. Lesley Gibbons
     4. Margaret Buckman-Garcia
     5. Aaron Espinoza
2. Safety
   * 1. Anita Aaron
     2. Sarah Harris
     3. Shellena Heber
     4. Julie Parrish
3. Certification
   * 1. Allison Berdette
4. Shellena Heber
5. Sarah Harris
6. Lesley Gibbons
7. Steven Clark
8. Aaron Espinoza

**Adjournment (12:00 pm)**