Voice Options Pilot Program Summary

September 23, 2022

# Current Month Accomplishments

* The Voice Options Program (VOP) exceeded the initial program goal of serving 500 consumers and moved 1,285 individuals through Short-Term Loans into the Long-Term Loan process.
* 66 consumers received their Long-Term Loan iPads with a speech-generating application.
* The VOP is strategically planning brochure/flyer blast to nonprofit organizations, support groups, and other community-based organizations in unserved areas.
* The VOP is finalizing a contract with Communications Bloom in San Joaquin County, which will increase our coverage for in-person services.
* The VOP is working with DOR’s Public Information Officer to edit and update the Voice Options webpage.
* The VOP met with the DDTP Annual Marketing Plan for future Program outreach, brochure development, and future marketing for Providers.

# Statistics from Completed Datasets: Summary

* The Voice Options Program offers in-person services to 94 percent of Californians through 26 Program Providers spanning across 47 counties and offers services virtually and by mail to ensure comprehensive state-wide coverage across California.
* Since Program launch on July 1, 2020, the VOP has served consumers ranging in age from 18 months to 80 years and encompassing over 50 types of speech-related disabilities and disorders.
* 1,285 consumers have completed their Short-Term Loans and have requested Long-Term Loans.
* 1,048 datasets have been submitted for completed Long-Term Loans.
* 59 percent of authorizations have been provided by Speech-Language Pathologists.
* 75 percent of consumers made telephone calls during the Short-Term Loan period. 97 percent of these phone calls were considered successful by consumers, many of whom indicated they had never made a phone call prior to entering the Voice Options Program.

# Consumer Statistics from Completed Datasets (1003)

# Preference for Speech Generating Applications

* 43% Touch Chat HD
* 18% Proloquo2Go
* 14% Go Talk Now Plus
* 13% LAMP
* 8% Proloquo4Text
* 3% Predictable
* 1% Predictable Spanish

# Demographics

* 44% Hispanic/Latinx
* 23% Caucasian/White
* 13% Asian Pacific
* 8% African American/Black
* 5% Southeast Asian
* 2% East Indian
* 2% Decline to State
* 1% Native American
* 1% Pacific Islander
* 1% Other

# Gender

* 68% Male
* 31% Female
* 1% Decline to State

# Age

* 28% Age 0 to 6
* 34% Age 7 to 17
* 12% Age 18 to 22
* 10% Age 23 to 29
* 5% Age 30 to 39
* 3% Age 40 to 49
* 2% Age 50 to 59
* 6% Age 60 and Older

# Disability Type

* 50% Autism
* 12% Developmental Disability
* 7% Cerebral Palsy
* 7% Down Syndrome
* 6% Speech Delay
* 4% Apraxia
* 3% Other
* 2% Traumatic Brain Injury
* 2% Stroke
* 2% Aphasia
* 1% ALS/Lou Gehrig’s Disease
* 1% Dysarthria
* 1% Muscle Weakness
* 1% Oral Cancer

# Referral Source

* 29% Speech-Language Pathologist
* 23% Independent Living Center
* 18% Regional Center
* 8% VOP Presentations
* 5% Friend or Family
* 5% Internet/Social Media
* 4% School
* 3% Other
* 2% Medical Provider
* 1% Department of Rehabilitation
* 1% Disability Organizations
* 1% Assistive Technology Center